

Water Rates and Fees

New Service Fees (all fees apply when a new meter is installed)

New Tap Service Charge	\$	1,092.00
Installation (Minimum charge)	\$	160.00 (actual cost)
Membership		
Customer Service Inspection Certification	\$	125.00
(Minimum charge)	\$	150.00 (actual cost)
Total: (Minimum total)	\$	1,527.00

Service Fees

Disconnection and Reconnect service each	\$	35.00
Disconnection and Reconnect service after 5pm each	\$	55.00
Late charge	\$	10.00
NSF fee	\$	25.00

Standard Residential Service Rates

One time membership fee for all new owner	\$	125.00
Monthly Minimum:	\$	60.00
Water Included w/ Minimum Bill:		0

Charges for water per 1,000 gallons:

<u>Tier (gal.)</u>	<u>\$/1,000 gal.</u>
all usage	\$3.50

Average Billing Examples

<u>Usage (gal.)</u>	<u>Bill Total</u>
0	\$ 60.60
1,000	\$ 63.54
3,000	\$ 70.61
5,000	\$ 77.68
10,000	\$ 95.35

How to Calculate a Bill

If the meter readings show a usage of 7,400 gallons, an example of how the bill would be calculated is as follows:

1. 0 gallons included with the monthly minimum	\$60.00
2. All usage is:\$3.50/1,000 gallons (7.4 x 3.50)	\$25.90
3. Regulatory Assessment Fee (1% x total minimum and usage)	\$0.86
4. Total bill is the sum of all the above:	\$87.62

Policies

1. Our community's water meters are read each month. Water bills are mailed to all customers on the last business day of the month. Water bills are due in full by the 20th of the following month. A \$10.00 late fee is assessed to all accounts paid after the 20th of each month. If the 20th falls on a weekend or a holiday, the bill is not considered late until the following business day. Bill reminders are mailed after the due date of each month to all accounts with a past due balance. Delinquent accounts are disconnected if not paid by due date on the bill reminder. A \$35 fee is assessed for disconnection and to restore water utility service during normal business hours.

2. **Customer Service Inspection Certification:** Major renovation to the homeowners' water system or new construction requires a state approved inspection of the water system. The homeowner is responsible in contacting the Secretary/Treasurer to schedule a licensee inspector prior to connecting or reconnecting the water supply. Please call the Secretary/Treasurer directly for her office hours. 817 236-1499.

3. **Purpose:** The Water System establishes the following policy for the nonpayment water services or for the disregard of water system rules, regulations & policies. This policy is to ensure:

- a. all water service fees are paid in a timely manner;
- b. all water system rules, regulations and policies are followed;
- c. to provide adequate cash flow for operations in the water systems.

4. **Criteria for Termination / Shut Off of Services:** All accounts/ customers, which are in delinquency of at least sixty (60) days for non-payment of water fees or are in excess of two hundred and fifty (\$250) dollars in unpaid fees. All accounts, which violate the rules, regulations & polices of the Water system

5. **Notice to Directors:** The Secretary/Treasurer will advise the Board of Directors of any outstanding accounts or disregard of water system rules, regulations & policies that will receive a notice.

6. **First Notice – 30 Days:** A letter will be sent to the Owner of the property to notify them that they are delinquent / past due in their water and/or sewer account. The Owner has ten (10) days from the date of the letter to contact the Secretary/Treasurer and make a payment.

7. **Second Notice - 10 Days:** If the account remains delinquent, ten (10) days prior to the termination of services a “shut off” notice will be left with termination date.

8. **Final Notice - 2 Days:** If the account remains delinquent, two (2) days prior to the termination of services a final “shut off” notice will be placed as the last reminder of termination. Secretary/Treasurer will request the well operator to turn off the water on the termination date on the notice.
9. **Payment:** All accounts, which have been notified of termination of services, must be paid by bank certified check, or money order, (no cash will be accepted) directly to the Secretary/Treasurer. Please call the Secretary/Treasurer directly for her office hours. 817 236-1499.
10. **Termination of Services:** If the account remains delinquent after the Two day notice, the water system shall issue a termination of service order and well operator shall terminate water services to said location.
11. **Tampering of Services:** Should a location turn their water service back on without Water System approval, shall be subject to legal prosecution for tampering with the water system property. The said water service shall be immediately re-terminated (shut off) of services and charged an additional administrative penalty of One Hundred (\$100) Dollars
12. **Reinstatement of Services & Reinstatement Fee:** Accounts, which are terminated, shall be subject to a thirty five (35) dollar administration disconnection fee and a thirty five (35) dollar reconnection fee, which shall be paid directly to the Water System by certified check or money order, no cash will be accepted at the Water Department. Please call the Secretary/Treasurer directly for her office hours. 817 236-1499.
13. Upon payment, in full of delinquent service and administration & reconnect fees, a location’s utility services shall be reconnected by well operator between normal business hours of Monday-Friday 8:00AM to 4:00PM, except holidays.
14. **Reservation of Right:** The Water System reserves the right to terminate / shut off the water service in all cases for nonpayment of water rates.

SERVICE AGREEMENT

I. **PURPOSE.** The SEVILLE WATER SUPPLY CORPORATION is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the Seville Water Supply Corporation will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations.

A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the public drinking water supply is permitted.

D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the Seville Water Supply Corporation (the Water System) and the Customer.

A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the Water System.

B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.

C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.

D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.

E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, terminate service, disconnect any private well or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer. All monthly service charges will continue to accrued and billed to the customer.

V. COVENANT RESTRICTION. Pursuant to the Declaration of Restrictions, Covenants and Conditions registered with Tarrant County dated February 9, 1988 the Water System will enforce the following restriction: “No individual water well or other device or system designed to serve an individual lot with water for household purpose shall be permitted on any lot unless such system is designed, located and constructed in accordance with the requirements, standards and recommendations of the Texas Department of Health and the Tarrant County Health Department, which agencies shall approve said system prior to installation. **Water wells for household use are specifically prohibited; however, water well for irrigation purposes are allowed.**”

VI. Customer Service Inspection Certification: Major renovation to the homeowners’ water system or new construction requires a state approved inspection of the water system. The homeowner is responsible in contacting the Secretary/Treasurer to schedule a licensee inspector prior to connecting or reconnecting the water supply. Please call the Secretary/Treasurer directly for her office hours. 817 236-1499.

CUSTOMER'S SIGNATURE

DATE

Application for New Water Service

Date of Application: _____

Applicant: _____

Co-applicant: _____

Address of Property: _____

City: Fort Worth State: TX Zip 76179

Billing Address: _____

City: _____ State: _____ Zip _____

Telephone number: _____ Alt. number: _____

Email address: _____

New Meter Installation

Property Owner: _____

Copy of ownership verification or authorization from property owner must be attached.

Service Address: _____

City: Fort Worth State: TX Zip 76179

Size of Meter: _____ Meter #: _____ EIN _____

Location: _____ Date: _____

Beginning Meter Reading _____ APN: _____

INSTALLATION DATE: _____ INSTALLED BY: _____

PSI: _____ LOCATION: _____

Additional Information

Residential: _____ Commercial: _____

* When a serviced property changes legal ownership it becomes the responsibility of the **new owner** to make **IMMEDIATE** payment of all charges to date due and owing by the previous owner if service to property is expected to be restored or to continue uninterrupted; otherwise, service to the property will be discontinued.

****The property owner acknowledges that if a renter leaves a balance owing on an account then the owner of the property will become immediately responsible for payment of the account before service can be restored.

_____ Property Owner's Initials Required

Is there a well on the property for irrigation use only? _____ Yes _____ No

Notes: _____

Applicable Fees Due with Application

New Tap Service Charge	\$ 1,092.00
Installation (Minimum charge)	\$ 160.00 (actual cost)
Membership	\$ 125.00
Customer Service Inspection Certification (Minimum charge)	\$ 150.00 (actual cost)
Total: (Minimum total)	\$ 1,527.00

Cash _____ Check _____ Check # _____ Payment Plan: _____

Amount of Payment Received _____

BALANCE DUE _____

INFORMATION PROVIDED TO THE WATER CORPORATION ON THIS APPLICATION IS TRUE AND COMPLETE TO THE BEST OF MY KNOWLEDGE. I AGREE TO THE TERMS OF THIS APPLICATION AND ACCEPT CONDITIONS OF SERVICE AS OUTLINED BY THIS APPLICATION AND THE UNDERSIGNED WATER CORPORATION.

APPLICANT SIGNATURE (REQUIRED): _____ DATE: _____
 REPRESENTATIVE: _____ DATE: _____